

# TERMS OF USE

## Overview

As the leading LPG energy supplier in the country, Fiji Gas has prepared its online and social media platforms to provide information to its customers and stakeholders. This information is provided in a general nature and may be subject to change without notice. All our Pages are subject to Terms of Use.

Fiji Gas Online and Social Media policy is designed to ensure all employees have a clear understating of the use and acceptable interactions to be adopted when using its social media platforms.

## Terms of Use

These terms of use govern our web and social media based pages that belong to, or are managed by Fiji Gas Ltd. By accessing our various pages, you agree to have fully understood and agree to be bound by these terms of use established by Fiji Gas Ltd.

## Disclaimer

Fiji Gas has a number of social media accounts which currently include but are not limited to Facebook, Twitter and YouTube. All content on Fiji Gas' website and Fiji Gas social media pages are subject to the individual terms of use as prescribed by each social media channel.

The information and content provided on our Pages are intended for informational purposes only and is of a general nature. Fiji Gas Ltd is not responsible for any User Content posted, uploaded or shared, including by employees or associates who are not authorized administrators of our Pages.

The User Content uploaded to our Pages reflects users' views, and does not necessarily represent the views of Fiji Gas Ltd. Fiji Gas Ltd does not endorse or guarantee the accuracy of User Content uploaded to our Pages.

Fiji Gas Ltd is not liable for any loss or damage arising from use of the User Content on any of our Pages.

Fiji Gas Ltd does not take responsibility for any advertising material that may be displayed on our Pages by third parties.

## License

By submitting comments, images, audio, videos and any/all other material ("User Content") to any of our Pages, you agree that Fiji Gas Ltd can share, use (including in modified form) and can authorise others to share and use your User Content. Fiji Gas may also continue to share and use your User Content for an indefinite period of time beyond your removal of the User Content.

## Content and Use Limitations

Our Pages are established to provide information relative to the LPG energy business in Fiji and abroad, to learn about our organization, the services we provide and other important information. We want to provide and maintain an educational, safe and supportive social community and request that all interactions on our page are respectful of all points of views of others.

Interactions on our Pages are expected to follow rules of polite discourse and it is expected that users will treat others as well as our employees with respect. Users must refrain from personal attacks on other users and/or other businesses.

By interacting on our Pages, you agree that you will not in any way violate any applicable law, regulation, Terms of Use or Terms of Conditions of any existing agreements you may have with Fiji Gas Ltd.

Fiji Gas Ltd will monitor our Pages for any User Content that is offensive, profane, inappropriate, abusive, defamatory or threatening, or derogatory in any way. It is expected that users will not upload or share to our Pages User Content that is unlawful, offensive, profane, inappropriate, abusive, defamatory or threatening, derogatory in nature including being misleading or spam.

Any unauthorized use of our Pages or misuse of any information posted to our Pages is strictly prohibited.

Fiji Gas Ltd respects intellectual property rights. Users may not submit User Content to our Pages that is not generated by you, or that may otherwise breach the intellectual property rights of others.

Users should not upload any User Content that may prevent others from using our Pages, or that may be harmful to a user's computer (i.e. programming bugs, computer viruses, faults or errors).

Fiji Gas Ltd reserves the right to remove any and all User Content that breaches these Terms of Use and any and all User Content that is based on but not limited to profanity and vulgar or abusive language, defamation, sexually harassing content, discrimination on basis of race, gender, ethnicity, national origin, sexual orientation, gender identity or expression, disability, age, marital status, or religion, and content that is commercial in nature.

Fiji Gas reserves the right to remove any and all User Content without notice. Repeated breach of these Terms of Use will cause the user to be reported or blocked.

## Reporting Content

If you believe that content appearing on any of our Pages violates another party's intellectual property rights, breaches our Terms of Use or is otherwise illegal / inappropriate (e.g. spam, or content that personally identifies a person), please contact Fiji Gas on [info@fijigas.com.fj](mailto:info@fijigas.com.fj) and the necessary investigations will be conducted.

Fiji Gas Ltd will report any content that is published on the Pages if we are notified that content infringes another's intellectual property rights or breaches any provision of these Terms of Use.

## Sharing Links to Third Party Websites/ Pages

Fiji Gas envisions keeping its social community informed and in doing so, we may from time to time share helpful information and content from third party pages or link information to third party websites. Fiji Gas does not own or control these third party sites and the provision of links or contents from these third party sites does not in any way convey Fiji Gas Ltd's endorsement or approval of the sites nor do we take responsibility for their contents. We do not warrant the accuracy of the content from these links.

Furthermore, nothing on our Pages provides a licence or right for users to use any third party content provided for informational use on our Pages. Users must abide by the Terms of Use of any third party.

## Privacy

To protect your own privacy and the privacy of others users are advised to refrain from sharing personal and financial information on our Pages. By agreeing to these Terms of Use, you also agree to our Privacy Policy.

Fiji Gas Ltd abides by the applicable privacy policies of third party hosts. Users are subject to the Terms of Use and Privacy Policies of third parties accessed via links provided on our Pages.

## Miscellaneous

To the extent permitted by law, users agree to indemnify Fiji Gas Ltd, its suppliers, employees, stakeholders and subsidiaries from and against all actions, claims, suits, demands, damages, liabilities, costs or expenses (whether in tort or in contract including and without limitation, negligence) arising out of or in any way connected to the use of the Pages by you.

Fiji Gas Ltd does not make any claims that the information or User Content on our Pages is appropriate or may be downloaded in all areas, countries or jurisdictions. The information contained in the Pages may not be accessed legally by certain persons or in certain countries. If you access the Pages, you do so at your own risk and are responsible for complying with the laws of your jurisdiction.

Fiji Gas Ltd will not be responsible for any loss or damage as a result of your failure to comply with these Terms of Use.

## Modification or Termination

Fiji Gas Ltd may modify and/or amend the conditions of the Terms of Use at its full discretion, without prior notice. We also reserve the right to modify content and functionality of our Pages or terminate entirely at any time without prior notice or liability to users.

Any modifications to these Terms of Use shall be applicable and effective as of the date posted.